

Directors' Report ***For the Three-Month Period Ended 31 March 2023***

Dear Shareholders,

On behalf of the Board of Directors of National Life & General Insurance Co SAOG & its subsidiaries ("the Group" or "NLGIC"), it's my pleasure to present to you the unaudited consolidated results of the Group for the three-month period ended 31 March 2023.

Performance Highlights for the Three-Period Ended 31 March 2023:

Our financial results for the three-month period ended 31 March 2023 reflect the consolidated financial position and performance of NLGIC following the acquisition of RSA ME on the 7th of July 2022.

Gross Written Premiums (GWP) and Net Underwriting Results (NUR):

GWP grew by 76% to RO 109.3 million in the three-month period ended 31 March 2023 as compared to RO 62.1 million in the corresponding period of the previous year. This was primarily driven by the acquisition of the RSA business as well as the successful renewals of key partnerships and key new wins during the quarter, with significant growth of our medical portfolio in the UAE.

NUR grew by 53% to RO 7.6 million for the three-month period ended 31 March 2023 as compared to RO 5 million in the corresponding period of the previous year.

Investment Income

As the global markets recalibrate with higher inflationary pressures, the GCC local markets have been sheltered by the continued elevated oil prices. This helped deliver better returns in the period with the group's investment income increasing by 144% to RO 2.7 million as compared to RO 1.1 million in the corresponding period of the previous year.

Net Loss After Tax

The Group posted a consolidated Loss After Tax (attributable to shareholders of NLGIC) of RO 2.6 million during the three-month period ended 31 March 2023 as compared to Profit After Tax RO 2.1 million in corresponding period of 2022.

The primary factors driving Loss after tax performance stem from motor and medical portfolios. In both segments, price conditions remain competitive whilst the level of claims has increased alongside inflationary pressure in core markets. In medical, increased claims cost were driven by a stronger than average influenza. Furthermore, seasonality effects in non-motor lines impacted results. Following returning market conditions post Covid,

Outlook

Remediation measures are in place across lines of business to deliver profitable growth amidst the ongoing post-Covid market corrections, which have resulted in a discrepancy between claim levels and premium increases.

In motor, pricing actions are underway to review new business activity and renewal accounts with segmentation and pricing sophistication driving this change. On non-motor, we continue re-balancing action to deliver accelerated growth across existing profitable segments in line with key market trends across core markets.

The deployment of claims adjudication technology across the medical book will facilitate better customer experiences and cost control, with streamlined case management promoting efficient supply chain operations. These initiatives will foster an improved customer journey coupled with sustainable earnings.

As part of the integration efforts, further establishment of our off-shore operations will support upper-quartile cost control as we look to expand services across all lines of business. A significant advantage of the integration will be the continuous expansion of our full product range in all markets, which promotes greater scaling opportunities and customizable offerings for our customers and partners.

Furthermore, ongoing optimization of investment strategies entails higher yields across the course of the year driving increased returns. Based on the above measures, we are optimistic that the Group's performance will improve during the year and we believe that it will exceed the results of the previous year.

Training and Skill Development

We continue to invest in our people and held several training and development initiatives in the period.

Soft skills and sales efficiency training held which was provided by the Hallmark Training Institute. The training was targeted at our customer facing employees and included modules on how to enhance competency, sales and service improvements to help ensure optimal customer engagement and service.

A virtual training session was organized on Change Management for all NLGIC staff which was aimed at utilising change tools and applications, the mechanisms of handling change resistance and how to employ change within the organization.

Recent Awards

I am proud to share with you the following recognition received during the quarter, which are a testimony to the Group's quest for customer trust and service excellence.

- "Oman's Most Trusted Brand" in Insurance category, for 2022
- AIWA "Top Omani Brand 2022" Insurance category

Ramadhan Initiative

In its endeavor to give back to society, NLGIC organized an Iftar distribution initiative to 101 underprivileged families in collaboration with Ithar Charity Group. This good cause initiative was delivered through volunteers from NLGIC & Ithar who coordinated and managed the distribution.

Acknowledgements

On behalf of the Group, I take this opportunity to express our sincere gratitude to His Majesty Sultan Haitham bin Tarik for his dynamic and progressive leadership. Under His Majesty's visionary leadership, we pray for the steady growth, stability, and enduring prosperity of our great country.

I would like to thank our esteemed shareholders, partners and regulators for their continued support and trust. I would also like to express my sincere appreciation to the management and staff of NLGIC for their professionalism, dedication and commitment.



Khalid Muhammad AlZubair
Chairman

National Life and General Insurance Company SAOG and its subsidiaries

Unaudited Interim Condensed Separate and Consolidated Financial Statements

for the three months ended 31st March 2023

Principal place of business:

Building No: 115, Plot No: 133
Block No: 146, Way No: 4202
Greater Muttrah, Muscat
Sultanate of Oman

Registered address:

P.O. Box 798
Postal Code 117
Wadi Kabir
Sultanate of Oman

National Life and General Insurance Company SAOG and its subsidiaries
Unaudited Interim Condensed Separate and Consolidated Financial Statements
for the three months ended 31st March 2023

Contents	Page
Unaudited interim condensed separate and consolidated statement of financial position	1
Unaudited interim condensed separate and consolidated statement of comprehensive income	2
Unaudited interim condensed separate and consolidated statement of changes in equity	3 - 6
Unaudited interim condensed separate and consolidated statement of cash flows	7 - 8
Notes to the unaudited interim condensed separate and consolidated financial statements	9 - 40

National Life and General Insurance Company SAOG and its subsidiaries

Unaudited interim condensed separate and consolidated statement of financial position

as at 31st March 2023

ASSETS	Notes	Group		Parent Company	
		31 March 2023	31 December 2022	31 March 2023	31 December 2022
		RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Cash and bank balances	4 (a)	42,606,323	47,914,047	19,444,864	19,631,657
Bank deposits	5	142,042,831	147,277,552	37,935,440	42,143,517
Investment in securities	6 (a)	105,919,851	100,839,325	59,854,311	56,376,006
Investment in subsidiaries	6 (b)	-	-	123,105,917	121,559,265
Insurance and reinsurance receivables	7	118,705,498	81,114,393	87,642,070	53,589,712
Reinsurance share of outstanding claims and IBNR reserve	14	24,118,743	23,262,905	7,674,057	6,498,774
Reinsurance share of actuarial / mathematical and unexpired risk reserve	15	23,258,686	18,082,401	17,004,523	12,165,379
Other receivables and prepayments	8	24,849,820	23,581,728	14,803,339	11,707,753
Loans to policyholders	9	45,713	47,587	45,713	47,587
Property and equipment		8,712,981	9,131,126	6,114,450	6,280,651
Deferred tax asset		630,689	638,574	390,558	398,570
Intangible assets (including goodwill)	11	26,474,884	26,572,822	419,556	425,455
Total assets		517,366,019	478,462,460	374,434,798	330,824,326
EQUITY AND LIABILITIES					
EQUITY					
Share capital	12	39,837,434	39,837,434	39,837,434	39,837,434
Legal reserve		9,199,031	9,199,031	9,199,031	9,199,031
Contingency reserve		17,558,992	17,531,397	17,558,992	17,531,397
Revaluation reserve		352,345	352,345	352,345	352,345
Share premium		29,176,468	29,176,468	29,176,468	29,176,468
Fair value reserve		(291,663)	(627,007)	(291,663)	(627,007)
Foreign exchange translation reserve		(43,855)	(45,460)	(43,855)	(45,460)
Retained earnings		14,618,035	13,789,249	17,393,310	16,564,524
Total equity attributable to shareholders of the Parent		110,406,787	109,213,457	113,182,062	111,988,732
Non-controlling interests		18,885,797	17,268,751	-	-
Total equity		129,292,584	126,482,208	113,182,062	111,988,732
Liabilities					
Gross outstanding claims and IBNR reserve	14	92,603,106	79,562,251	44,672,668	31,319,829
Gross actuarial / mathematical and unexpired risk reserve	15	136,123,392	101,738,096	87,456,819	62,086,543
Due to reinsurers	16	26,601,296	25,449,995	18,401,572	11,985,821
Other liabilities	17	48,811,035	61,219,213	33,224,055	36,030,138
Term Loan & Overdraft from Bank	4 (b)	77,155,187	77,093,974	77,155,187	77,093,974
Income tax payable		6,779,419	6,916,723	342,435	319,289
Total liabilities		388,073,435	351,980,252	261,252,736	218,835,594
Total equity and liabilities		517,366,019	478,462,460	374,434,798	330,824,326
Net assets per share	19	0.277	0.274	0.284	0.281

The unaudited interim condensed separate and consolidated financial statements were authorised for issue in accordance with a resolution of the board of directors on 14 May 2023.

Chairman

Group Chief Executive Officer

Group Chief Financial Officer

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

National Life and General Insurance Company SAOG and its subsidiaries

Unaudited interim condensed separate and consolidated statement of profit or loss

for the three months ended 31st March 2023

	Notes	Group		Parent Company	
		31 March 2023	31 March 2022	31 March 2023	31 March 2022
		RO (Unaudited)	RO (Unaudited)	RO (Unaudited)	RO (Unaudited)
Statement of profit or loss					
Income					
Gross premium written	24	109,273,241	62,097,562	70,632,162	62,097,562
Gross premium earned	24	78,480,738	39,811,351	45,261,886	39,811,351
Reinsurance share of ceded premium Earned	24	(13,748,854)	(6,000,635)	(8,135,209)	(6,000,635)
Net premium earned		64,731,884	33,810,716	37,126,677	33,810,716
Commission income	24	1,596,274	1,205,537	1,661,747	1,205,537
Income from policy fees		474,515	463,535	474,515	463,535
Gross claims expense	14	(57,227,760)	(32,465,915)	(37,590,161)	(32,465,915)
Reinsurance share of gross claims expense	14	7,877,648	6,268,704	5,893,164	6,268,704
Commission expense		(9,818,444)	(4,285,629)	(5,615,696)	(4,285,629)
Net underwriting income		7,634,117	4,996,948	1,950,246	4,996,948
Investment income - net	20	2,678,358	1,095,828	1,277,722	1,095,828
Share of Profit from Subsidiaries		-	-	(625,504)	49,854
Expected credit losses on financial assets		184	(27,621)	(727)	(27,621)
Other operating income - net		6,322	28,456	2,505	34,777
Third party administration fees		(661,057)	(348,607)	(1,034,608)	(722,307)
General and administrative expenses		(11,413,468)	(3,294,418)	(3,166,560)	(2,977,593)
Finance cost		(1,057,353)	(34,811)	(1,034,021)	(34,811)
Amortisation of intangible assets	11.1	(178,818)	(5,899)	(5,899)	(5,899)
(Loss) / profit before tax		(2,991,715)	2,409,876	(2,636,846)	2,409,176
Income tax expense	21	(170,854)	(351,889)	-	(351,189)
(Loss) / profit for the year		(3,162,569)	2,057,987	(2,636,846)	2,057,987
(Loss) / profit for the year attributable to:					
Equity holders of the Parent Company		(2,636,846)	2,057,987	(2,636,846)	2,057,987
Non-controlling interests		(525,723)	-	-	-
		(3,162,569)	2,057,987	(2,636,846)	2,057,987
Other comprehensive income <i>(Items that are or may be reclassified subsequently to profit or loss):</i>					
Exchange differences on translation of foreign operations		1,605	(4,061)	1,605	(4,061)
Changes in fair value of debt instruments at fair value through other comprehensive income - net		196,787	(177,799)	198,537	(177,799)
Share of FVOCI from Subsidiaries		75,166	626,290	75,166	626,290
<i>(Items that will not be reclassified to profit or loss):</i>					
Changes in fair value of equity instruments at fair value through other comprehensive income - net		85,479	9,891	81,982	9,891
Other comprehensive income		359,037	454,321	357,290	454,321
Total comprehensive (loss) / income for the year		(2,803,532)	2,512,308	(2,279,556)	2,512,308
TOTAL COMPREHENSIVE (LOSS) / INCOME for the year attributable to:					
Equity holders of the Parent Company		(2,279,556)	2,512,308	(2,279,556)	2,512,308
Non-controlling interests		(523,976)	-	-	-
		(2,803,532)	2,512,308	(2,279,556)	2,512,308
Earnings per share - basic and diluted	22	(0.007)	0.008	(0.007)	0.008

Items in other comprehensive income above are disclosed net of tax. The tax relating to components of other comprehensive income is disclosed in note 21.

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

National Life and General Insurance Company SAOG and its subsidiaries

Unaudited interim condensed separate and consolidated statement of changes in shareholders' equity

for the three months ended 31st March 2023

Group (Audited)	Share capital	Share Premium	Legal reserve	Contingency reserve	Revaluation reserve	Fair value reserve	Foreign exchange translation reserve	Retained Earnings	Non controlling Interest	Total
	RO	RO	RO	RO	RO	RO	RO	RO	RO	RO
At 1 January 2022	26,500,000	-	8,833,333	15,147,024	352,345	259,524	(21,976)	15,357,050	-	66,427,300
Profit for the year	-	-	-	-	-	-	-	3,656,991	(549,212)	3,107,779
Change in value of investments carried at fair value through other comprehensive income	-	-	-	-	-	(608,174)	-	-	(75,682)	(683,856)
Transfer on redemption of fair value through other comprehensive investments	-	-	-	-	-	22,197	-	-	-	22,197
Change in foreign exchange fluctuation reserve	-	-	-	-	-	-	(23,484)	-	-	(23,484)
Total comprehensive income for the period	-	-	-	-	-	(585,977)	(23,484)	3,656,991	(624,894)	2,422,636
Issuance of Share capital	13,337,434	29,176,468	-	-	-	-	-	-	-	42,513,902
Transfer on sale of fair value through other comprehensive investments	-	-	-	-	-	(300,554)	-	300,554	-	-
Transfer to legal reserve	-	-	365,698	-	-	-	-	(365,698)	-	-
Transfer to contingency reserve	-	-	-	2,384,373	-	-	-	(2,384,373)	-	-
Acquisition of NCI Share (47.5%) of Al Ahlia (note 6(b)(iv))	-	-	-	-	-	-	-	(2,775,275)	(19,359,725)	(22,135,000)
Acquisition of NCI related to RSA ME	-	-	-	-	-	-	-	-	37,253,370	37,253,370
At 31 December 2022	39,837,434	29,176,468	9,199,031	17,531,397	352,345	(627,007)	(45,460)	13,789,249	17,268,751	126,482,208

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

National Life and General Insurance Company SAOG and its subsidiaries

Unaudited interim condensed separate and consolidated statement of changes in shareholders' equity (Continued)

for the three months ended 31st March 2023

	Share capital	Share Premium	Legal reserve	Contingency reserve	Revaluation reserve	Fair value reserve	Foreign exchange translation reserve	Retained Earnings	Non controlling Interest	Total
Group (Unaudited)	RO	RO	RO	RO	RO	RO	RO	RO	RO	RO
At 1 January 2023	39,837,434	29,176,468	9,199,031	17,531,397	352,345	(627,007)	(45,460)	13,789,249	17,268,751	126,482,208
Transition adjustment on adoption of IFRS-9 (note 2.2)	-	-	-	-	-	-	-	3,472,886	2,141,022	5,613,908
At 1st January 2023 (Restated)	39,837,434	29,176,468	9,199,031	17,531,397	352,345	(627,007)	(45,460)	17,262,135	19,409,773	132,096,116
Profit for the year	-	-	-	-	-	-	-	(2,636,846)	(525,723)	(3,162,569)
Change in value of investments carried at fair value through other comprehensive income	-	-	-	-	-	352,777	-	-	1,747	354,524
Cumulative Impairment of Debt instruments under FVOCI-IFRS 9	-	-	-	-	-	2,908	-	-	-	2,908
Change in foreign exchange fluctuation reserve	-	-	-	-	-	-	1,605	-	-	1,605
Total comprehensive income for the year:	-	-	-	-	-	355,685	1,605	(2,636,846)	(523,976)	(2,803,532)
Transfer on sale of fair value through other comprehensive investments	-	-	-	-	-	(20,341)	-	20,341	-	-
Transfer to Legal reserve	-	-	-	-	-	-	-	-	-	-
Transfer to contingency reserve	-	-	-	27,595	-	-	-	(27,595)	-	-
At 31 March 2023	39,837,434	29,176,468	9,199,031	17,558,992	352,345	(291,663)	(43,855)	14,618,035	18,885,797	129,292,584

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

National Life and General Insurance Company SAOG and its subsidiaries

Unaudited interim condensed separate and consolidated statement of changes in shareholders' equity (Continued)

for the three months ended 31st March 2023

	Share capital	Share Premium	Legal reserve	Contingency reserve	Revaluation reserve	Fair value reserve	Foreign exchange translation reserve	Retained Earnings	Total
	RO	RO	RO	RO	RO	RO	RO	RO	RO
Parent (Audited)									
At 1 January 2022	26,500,000	-	8,833,333	15,147,024	352,345	259,524	(21,976)	15,357,050	66,427,300
Profit for the year	-	-	-	-	-	-	-	3,656,991	3,656,991
Change in value of investments carried at fair value through other comprehensive income	-	-	-	-	-	(608,174)	-	-	(608,174)
Transfer on redemption of fair value through other comprehensive investments	-	-	-	-	-	22,197	-	-	22,197
Change in foreign exchange fluctuation reserve	-	-	-	-	-	-	(23,484)	-	(23,484)
Total comprehensive income for the period	-	-	-	-	-	(585,977)	(23,484)	3,656,991	3,047,530
Issuance of Share capital	13,337,434	29,176,468	-	-	-	-	-	-	42,513,902
Transfer on sale of fair value through other comprehensive investments	-	-	-	-	-	(300,554)	-	300,554	-
Transfer to legal reserve	-	-	365,698	-	-	-	-	(365,698)	-
Transfer to contingency reserve	-	-	-	2,384,373	-	-	-	(2,384,373)	-
At 31 December 2022	39,837,434	29,176,468	9,199,031	17,531,397	352,345	(627,007)	(45,460)	16,564,524	111,988,732

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

Unaudited interim condensed separate and consolidated statement of changes in shareholders' equity (Continued)

for the three months ended 31st March 2023

	Share capital	Share Premium	Legal reserve	Contingency reserve	Revaluation reserve	Fair value reserve	Foreign exchange translation reserve	Retained Earnings	Total
Parent (Unaudited)	RO	RO	RO	RO	RO	RO	RO	RO	RO
At 1 January 2023	39,837,434	29,176,468	9,199,031	17,531,397	352,345	(627,007)	(45,460)	16,564,524	111,988,732
Transition adjustment on adoption of IFRS-9 (note 2.2)	-	-	-	-	-	-	-	3,472,886	3,472,886
At 1st January 2023 (Restated)	39,837,434	29,176,468	9,199,031	17,531,397	352,345	(627,007)	(45,460)	20,037,410	115,461,618
Profit for the year	-	-	-	-	-	-	-	(2,636,846)	(2,636,846)
Change in value of investments carried at fair value through other comprehensive income	-	-	-	-	-	352,777	-	-	352,777
Cumulative Impairment of Debt instruments under FVOCI-IFRS 9	-	-	-	-	-	2,908	-	-	2,908
Change in foreign exchange fluctuation reserve	-	-	-	-	-	-	1,605	-	1,605
Total comprehensive income for the year:	-	-	-	-	-	355,685	1,605	(2,636,846)	(2,279,556)
Issuance of Share capital	-	-	-	-	-	-	-	-	-
Transfer on sale of fair value through other comprehensive investments	-	-	-	-	-	(20,341)	-	20,341	-
Transfer to contingency reserve	-	-	-	27,595	-	-	-	(27,595)	-
At 31 March 2023	39,837,434	29,176,468	9,199,031	17,558,992	352,345	(291,663)	(43,855)	17,393,310	113,182,062

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

National Life and General Insurance Company SAOG and its subsidiaries
Unaudited interim condensed separate and consolidated statement of cash flows
for the three months ended 31st March 2023

	Notes	Group		Parent Company	
		31 March 2023	31 March 2022	31 March 2023	31 March 2022
		RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Operating activities					
Net profit before tax for the year		(2,991,715)	2,409,876	(2,636,846)	2,409,176
Adjustments for:					
Realised / unrealised (loss)/ gain on investments at FVTPL, FVOCI, Amortised cost - net	20	(33,644)	89,514	(4,544)	89,514
Share of profits of investment in subsidiaries	6 (b)	-	-	625,504	(49,854)
Provision for expected credit loss of financial assets		(184)	27,621	727	27,621
Allowance for impaired debts		229,912	121,658	153,578	121,658
Provision for employees' end of service Benefits		324,266	126,652	124,219	115,172
Interest income net of amortization	20	(2,517,317)	(1,054,080)	(1,155,090)	(1,054,080)
Finance cost		1,057,353	34,811	1,034,021	34,811
Dividend income	20	(196,541)	(141,172)	(173,683)	(141,172)
Depreciation		527,331	239,271	223,843	224,888
Amortisation of intangible assets	11.1	178,818	5,899	5,899	5,899
Operating cash flows before movement in working capital		(3,421,721)	1,860,050	(1,802,372)	1,783,633
Changes in working capital					
Insurance and reinsurance receivables		(37,765,525)	(28,376,007)	(34,176,111)	(28,376,007)
Other receivables and prepayments		5,680,837	(1,208,770)	(2,072,358)	(1,295,425)
Reinsurance share of outstanding claims and IBNR reserve		(855,838)	(2,354,137)	(1,175,283)	(2,354,137)
Reinsurance share of actuarial / mathematical and unexpired risk reserve		(4,568,291)	(2,556,852)	(4,839,144)	(2,556,852)
Gross outstanding claims and IBNR reserve		13,040,855	12,596,456	13,352,838	12,596,456
Gross actuarial / mathematical and unexpired risk reserve		21,949,911	22,286,211	25,370,276	22,286,211
Due to reinsurers		1,151,301	3,068,721	6,415,751	3,068,721
Other liabilities		(6,451,699)	(7,197,212)	(2,691,261)	(6,401,231)
		(11,240,170)	(1,881,540)	(1,617,664)	(1,248,631)
Employees' end of service benefits paid		(408,203)	(49,742)	(61,824)	(49,742)
Income tax paid	21	(8,404)	(399)	-	-
Net cash generated from operating activities		(11,656,777)	(1,931,681)	(1,679,488)	(1,298,373)

for the three months ended 31st March 2023

	Notes	Group		Parent Company	
		31 March 2023	31 March 2022	31 March 2023	31 March 2022
		RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Investing activities					
Movement in bank deposits		5,228,419	110,671	4,217,527	110,671
Purchase of property and equipment (including intangible)		(190,066)	(84,880)	(57,642)	(71,454)
Purchase of investment securities		(5,379,520)	(118,209)	(5,379,520)	(118,209)
Proceeds from disposal of investment securities		6,012,876	1,125,455	2,008,876	1,125,455
Interest income received from bank deposits, bonds and securities		1,610,361	1,831,743	1,610,361	1,831,743
Dividends received		69,990	61,676	69,990	61,676
Net movement in loans to policyholders		1,874	1,276	1,874	1,276
Net cash (used in)/ generated from investing activities		7,353,934	2,927,732	2,471,466	2,941,158
Financing activities					
Finance costs paid		(1,057,353)	(34,811)	(1,034,021)	(34,811)
Proceeds / (repayment of) from term loan		61,213	3,150,000	61,213	3,150,000
Net cash generated from/ (used in) financing activities		(996,140)	3,115,189	(972,808)	3,115,189
Net increase in cash and cash equivalents		(5,298,983)	4,111,240	(180,830)	4,757,974
Currency translation adjustment		1,605	(4,061)	-	-
Cash and cash equivalents at the beginning of the year	4 (a)	47,955,707	14,469,199	19,661,522	13,260,377
Cash and cash equivalents at the end of the year	4	42,658,329	18,576,378	19,480,692	18,018,351

The attached notes from 1 to 26 form part of these unaudited interim condensed separate and consolidated financial statements.

1 Legal status and principal activities

National Life and General Insurance Company SAOG (“the Company” or “the Parent Company”) is a public joint stock company incorporated in the Sultanate of Oman in 1995 and is engaged in the business of life and general insurance within the Sultanate of Oman, United Arab Emirates (UAE) and Kuwait. It commenced its operations with life and health business in Oman and diversified into general insurance business after obtaining general insurance license in 2006. The Company has expanded its operations in UAE with a branch in Dubai to transact life insurance business as per the license dated 13 May 2007 issued by United Arab Emirates Insurance Authority. During 2014, the Parent Company obtained a license dated 8 May 2014 to have a branch in Abu Dhabi issued by United Arab Emirates Insurance Authority and commenced operations in Abu Dhabi during 2015 onwards. During October 2017, the Company has obtained license for branch operations in Kuwait and has commenced life and general business from January 2018.

In accordance with the Royal Decree 39/2014 dated 17 August 2014 (the “RD”), all insurance companies registered under Commercial Companies Law should be a Public Joint Stock Company with a minimum paid up capital of RO 10 million within 3 years from the date of the RD. Accordingly, the Company’s completed the IPO process transforming itself from a closed joint stock company to a Public Oman Joint Stock Company (SAOG) and listed the Company’s shares for trading on the MSM from 6 December 2017 onwards.

The Parent Company has three fully owned subsidiaries Royal & Sun Alliance Insurance (Middle East) (RSA ME) in Bahrain ,“NLGIC Support Services Private Limited’ in India and “Inayah TPA LLC” in UAE and owns minority shares 47.5% of Al Ahlia Insurance Co. SAOG (Al Ahlia), due to which consolidated financial statements comprise of the Parent Company and its subsidiaries (together referred to as the Group). The unaudited interim condensed separate and consolidated financial statements represent the financial statements of the Parent Company on a stand-alone basis.

The Parent Company is a subsidiary of Oman International Development and Investment Company SAOG (OMINVEST), a public joint stock company incorporated in the Sultanate of Oman, which is the ultimate parent company.

2 Basis of preparation

These unaudited interim condensed separate and consolidated financial statements have been prepared in accordance with IAS 34 ‘Interim Financial Reporting’ using the same accounting policies, basis of consolidation and methods of computations as those used in the consolidated financial statements for the year ended 31 December 2022. The unaudited interim condensed separate and consolidated financial statements do not contain all the information and disclosures required for a complete set of financial statements prepared in accordance with International Financial Reporting Standards (IFRS) and should be read in conjunction with the annual financial statements as at 31 December 2022, which have been prepared in accordance with International Financial Reporting Standards (IFRS). In addition, the results for the three month period ended 31 March 2023 are not necessarily indicative of the results that may be expected for the financial year ending 31 December 2022.

The comparative information, included in these unaudited interim condensed separate and consolidated financial statements as at 31 March 2022, are for the three month period then ended and is unaudited. Group’s results for the quarter ended 31 March 2023 includes RSA Me’s results for the quarter ended Mach 2023 which are not reflected in the comparatives results. Consequently, comparative amounts for the statement of profit or loss, statement of changes in equity, statement of cash flows and related notes are not entirely comparable.

2.2 Changes in accounting policy and disclosures

(a) New and amended standards and interpretations effective after 1 January 2023 and relevant for the company’s operations

The accounting policies adopted in the preparation of the unaudited interim condensed separate and consolidated financial statements are consistent with those followed in the preparation of the Group’s annual consolidated financial statements for the year ended 31 December 2022.

IFRS 17 Insurance Contracts:

One of the key new standard effective for annual periods beginning after 1 January 2023 and applicable for the Company is IFRS 17. It governs insurance contracts and is a replacement of the existing IFRS 4. The Company followed IFRS 4 Insurance Contracts for the preparation of these interim financial results as agreed with the Oman Insurance regulator (CMA). The Company will issue another set of condensed unaudited interim financial information as per CMA letter CMA/454/2023 dated 5 April 2023 after incorporating the impact of IFRS-17 ‘Insurance Contracts’. This standards will bring significant changes to the accounting for insurance and reinsurance contracts and are detailed in the Financial Statements as at 31 December 2022. The implementation of IFRS 17 is expected to have a material impact on the Company’s financial statements in the period of initial application. Changes in accounting policies resulting from the adoption of IFRS 17 will be applied retrospectively. The period will be restated to present comparative information as if the requirements of IFRS 17 had always been applied.

The Company is in the process of implementing the IFRS17 calculation system and hence the impact of IFRS17 implementation cannot be quantified at the present stage although, it is expected to be a material figure.

2.2 Changes in accounting policy and disclosures (continued)

IFRS 9 Financial Instruments:

In July 2014, the IASB issued the final version of IFRS 9 Financial Instruments that replaces IAS 39 Financial Instruments: Recognition and Measurement and all previous versions of IFRS 9. IFRS 9 brings together all three aspects of the accounting for financial instruments project: classification and measurement, impairment and hedge accounting. IFRS 9 became effective for annual periods beginning on or after 1 January 2018, with early application permitted. Insurance Companies were allowed time upto implementation of IFRS 17 to implement IFRS 9.

RSA ME, subsidiary of the Company has applied IFRS 9 effective from 01 January 2023 which includes reclassification and measurement of its Financial Instruments .

The impact of the above implementation has been adjusted in the opening retained earnings as at 1st January 2023 in the financials for the reporting period commencing from 1st January 2023 and will not affect the income statement. The impact is as follows:

	Group Retained earning RO
Impact on financial assets due to adoption of IFRS 9 net of ECL	
Investment carried at FVOCI	3,878,751
Investments carried at amortised cost	1,735,157
Transition impact on adoption of IFRS 9 (Group)	5,613,908
Transition impact attributable to shareholders of the Parent	3,472,886
Transition impact on Non-controlling interests	2,141,022

(b) Standards, amendments or interpretations to existing standards which are relevant for the group but are not yet effective and have not been early adopted by the group.

Certain new standards, amendments to standards and interpretations are not yet effective for the three months ended 31 March 2023, with the Group not opting for early adoption. These have, therefore, not been applied in preparing these unaudited interim condensed separate and consolidated financial statements . Details of these standards should be read in conjunction with the annual financial statements as at 31 December 2022.

3 Critical accounting judgment and key sources of estimation uncertainty

The preparation of unaudited interim condensed financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities, income and expense. Actual results may differ from these estimates.

In preparing these unaudited interim condensed separate and consolidated consolidated financial statements, the significant judgements made by management in applying the Group's accounting policies and estimates which should be read in conjunction with the annual financial statements as at 31 December 2022.

for the three months ended 31st March 2023

4 (a) Cash and cash equivalents

For the purposes of the statement of cash flows, cash and cash equivalents comprise the following:

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO	RO	RO	RO
	(Unaudited)	(Audited)	(Unaudited)	(Audited)
Balances with banks	42,617,862	47,901,407	19,452,835	19,619,962
Cash in hand	40,467	54,299	27,857	41,559
Cash and cash equivalents	42,658,329	47,955,706	19,480,692	19,661,521
Less: ECL on cash and bank balances	(52,006)	(41,659)	(35,828)	(29,864)
Cash and cash equivalents - net of ECL	42,606,323	47,914,047	19,444,864	19,631,657

4 (b) Term loans

	Group & Parent Company	
	31 March 2023	31 December 2022
	RO	RO
	(Unaudited)	(Audited)
Short term loan	14,500,000	14,500,000
Long term loan	62,655,187	62,593,974
Total	77,155,187	77,093,974

5 Bank deposits

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO	RO	RO	RO
	(Unaudited)	(Audited)	(Unaudited)	(Audited)
Deposits	142,255,390	147,483,808	38,020,659	42,238,185
Less: ECL on bank deposits	(212,559)	(206,256)	(85,219)	(94,668)
	142,042,831	147,277,552	37,935,440	42,143,517

6 (a) Investment securities

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO	RO	RO	RO
	(Unaudited)	(Audited)	(Unaudited)	(Audited)
Investments carried at FVTPL	866,860	846,764	281,290	276,746
Investments carried at amortised cost	51,348,059	13,692,639	10,012,042	11,176,713
Investment carried at FVOCI	53,704,932	86,299,922	49,560,979	44,922,547
	105,919,851	100,839,325	59,854,311	56,376,006

for the three months ended 31st March 2023

6 (a)(i) Investments carried at FVTPL

	Group			
	31 March 2023		31 December 2022	
	Market value	Cost	Market value	Cost
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Local				
Quoted				
Banking & Investment	76,036	35,864	76,812	35,864
	<u>76,036</u>	<u>35,864</u>	<u>76,812</u>	<u>35,864</u>
Foreign				
Quoted				
Foreign Shares and Funds	790,824	706,457	769,952	706,457
	<u>790,824</u>	<u>706,457</u>	<u>769,952</u>	<u>706,457</u>
Total	<u>866,860</u>	<u>742,321</u>	<u>846,764</u>	<u>742,321</u>

Investments carried at FVTPL

	Parent Company			
	31 March 2023		31 December 2022	
	Market value	Cost	Market value	Cost
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Foreign				
Quoted				
Foreign Shares and Funds	281,290	194,606	276,746	194,606
	<u>281,290</u>	<u>194,606</u>	<u>276,746</u>	<u>194,606</u>

(i) Movement in investments carried at FVTPL

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
At the beginning of the year	846,764	1,363,031	276,746	1,363,031
Acquired through acquisition of subsidiary	-	360,464	-	-
Purchases during the period / year	-	545,847	-	338,585
Sold during the period / year	-	(1,131,276)	-	(1,131,276)
Realised loss on disposal	-	(296,861)	-	(296,861)
Fair value changes (note 20)	20,096	5,559	4,544	3,267
At the end of the period / year	<u>866,860</u>	<u>846,764</u>	<u>281,290</u>	<u>276,746</u>

for the three months ended 31st March 2023

6 (a) Investment securities (continued)

6 (a)(ii) Investments carried at amortised cost -Group	Interest rate	Group	
		31 March 2023	31 December 2022
		RO (Unaudited)	RO (Audited)
Bonds	(2023: 1.5% to 6.75%p.a.)	51,413,434	13,723,733
Less: Expected credit losses on Investments carried at amortised cost	(2022: 1.5% to 6.75%p.a.)	(65,375)	(31,094)
		51,348,059	13,692,639

Investments carried at amortised cost - Parent	Interest rate	Parent Company	
		31 March 2023	31 December 2022
		RO (Unaudited)	RO (Audited)
Bonds	(2023: 3.6% to 6.75%p.a.)	10,042,512	11,207,807
Less: Expected credit losses on Investments carried at amortised cost	(2022: 4% to 6.75%p.a.)	(30,470)	(31,094)
		10,012,042	11,176,713

(i) Movement in investments carried at amortised cost:

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
At the beginning of the year	13,692,639	11,197,834	11,176,713	11,197,834
Acquired through acquisition of subsidiary	-	2,604,934	-	-
Transition adjustment on adoption of IFRS-9 (note 2.2)	1,735,157	-	-	-
Matured / Sold during the period / year	(5,164,480)	(88,500)	(1,160,480)	-
Amortisation during the period / year	(8,384)	(19,362)	(4,815)	(18,854)
Reclassified from Investments carried at Amortised cost to FVOCI	(197,505)	-	-	-
Reclassified from FVOCI to Investments carried at Amortised cost	41,324,913	-	-	-
Movement in Expected credit losses	(34,281)	(2,267)	624	(2,267)
At the end of the period / year	51,348,059	13,692,639	10,012,042	11,176,713

for the three months ended 31st March 2023

6 (a) Investment securities (continued)

6 (a)(iii) Investment carried at fair value through other comprehensive income - Group	Group			
	31 March 2023		31 December 2022	
	Market value	Cost	Market value	Cost
	RO	RO	RO	RO
	(Unaudited)	(Audited)	(Unaudited)	(Audited)
Local				
Unquoted	4,143,953	268,934	71,429	71,429
Quoted	33,726,857	34,123,304	66,772,947	56,881,522
	<u>37,870,810</u>	<u>34,392,238</u>	<u>66,844,376</u>	<u>56,952,951</u>
Foreign				
Unquoted	81,382	722,179	81,382	722,179
Quoted	15,752,740	14,984,256	19,374,164	19,259,271
	<u>15,834,122</u>	<u>15,706,435</u>	<u>19,455,546</u>	<u>19,981,450</u>
Local and Foreign	<u>53,704,932</u>	<u>50,098,673</u>	<u>86,299,922</u>	<u>76,934,401</u>

Investment carried at fair value through other comprehensive income - Parent	Parent Company			
	31 March 2023		31 December 2022	
	Market value	Cost	Market value	Cost
	RO	RO	RO	RO
	(Unaudited)	(Audited)	(Unaudited)	(Audited)
Local				
Quoted	33,726,857	34,123,304	32,678,683	33,349,022
	<u>33,726,857</u>	<u>34,123,304</u>	<u>32,678,683</u>	<u>33,349,022</u>
Foreign				
Unquoted	81,382	722,179	81,382	722,179
Quoted	15,752,740	14,984,257	12,162,482	11,408,548
	<u>15,834,122</u>	<u>15,706,436</u>	<u>12,243,864</u>	<u>12,130,727</u>
Local and Foreign	<u>49,560,979</u>	<u>49,829,740</u>	<u>44,922,547</u>	<u>45,479,749</u>

(i) Movement in investments carried at FVOCI:

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO	RO	RO	RO
	(Unaudited)	(Audited)	(Unaudited)	(Audited)
At the beginning of the year	86,318,889	38,110,950	44,922,547	38,110,950
Acquired through acquisition of subsidiary	-	42,726,013	-	-
Transition adjustment on adoption of IFRS-9 (note 2.2)	3,878,751	-	-	-
Additions during the period / year	5,202,303	9,925,465	5,202,303	9,925,465
Disposals during the period / year	(861,376)	(2,508,236)	(861,376)	(2,508,236)
Reclassified from Investments carried at Amortised cost to FVOCI	197,505	-	-	-
Reclassified from FVOCI to Investments carried at Amortised cost	(41,324,913)	-	-	-
Fair value change (includes amortised amount)	293,773	(1,954,270)	297,505	(605,632)
At the end of the period / year	<u>53,704,932</u>	<u>86,299,922</u>	<u>49,560,979</u>	<u>44,922,547</u>

6 (b) Investment in subsidiaries

	Country of Incorporation	Parent Company			
		31 March 2023		31 December 2022	
		Holding %	Carrying value RO (Unaudited)	Holding %	Carrying value RO (Audited)
(i) NLGIC support services Pvt. Ltd. (NSSPL)	India	100	404,617	100	382,737
(ii) Inayah TPA LLC	UAE	100	665,328	100	657,401
(iii) Royal and Sun Alliance Insurance (Middle East) B.S.C.	Bahrain	100	101,100,525	100	98,384,127
(iv) Al Ahlia Insurance Company	Oman	47.5	20,935,447	47.50	22,135,000
At 31 March / December			<u>123,105,917</u>		<u>121,559,265</u>

7 Insurance and reinsurance receivables

	Group					
	31 March 2023			31 December 2022		
	Life RO (Unaudited)	General RO (Unaudited)	Total RO (Unaudited)	Life RO (Audited)	General RO (Audited)	Total RO (Audited)
Insurance receivables	85,238,494	39,888,092	125,126,586	50,678,089	37,106,237	87,784,326
Reinsurance receivables	506,978	1,356,521	1,863,499	1,033,414	484,413	1,517,827
	<u>85,745,472</u>	<u>41,244,613</u>	<u>126,990,085</u>	<u>51,711,503</u>	<u>37,590,650</u>	<u>89,302,153</u>
Allowance for doubtful debts	(2,152,520)	(6,132,067)	(8,284,587)	(2,063,791)	(6,123,969)	(8,187,760)
	<u>83,592,952</u>	<u>35,112,546</u>	<u>118,705,498</u>	<u>49,647,712</u>	<u>31,466,681</u>	<u>81,114,393</u>

	Parent Company					
	31 March 2023			31 December 2022		
	Life RO (Unaudited)	General RO (Unaudited)	Total RO (Unaudited)	Life RO (Audited)	General RO (Audited)	Total RO (Audited)
Insurance receivables	85,238,494	4,908,837	90,147,331	50,678,089	4,570,767	55,248,856
Reinsurance receivables	506,978	123,650	630,628	1,033,414	319,578	1,352,992
	<u>85,745,472</u>	<u>5,032,487</u>	<u>90,777,959</u>	<u>51,711,503</u>	<u>4,890,345</u>	<u>56,601,848</u>
Allowance for doubtful debts	(2,152,520)	(983,369)	(3,135,889)	(2,063,791)	(948,345)	(3,012,136)
	<u>83,592,952</u>	<u>4,049,118</u>	<u>87,642,070</u>	<u>49,647,712</u>	<u>3,942,000</u>	<u>53,589,712</u>

7 Insurance and reinsurance receivables (continued)

(i) Movement in allowance for doubtful debts:

	Group					
	31 March 2023			31 December 2022		
	Life RO (Unaudited)	General RO (Unaudited)	Total RO (Unaudited)	Life RO (Audited)	General RO (Audited)	Total RO (Audited)
At 1 January	2,063,791	6,123,969	8,187,760	1,728,178	830,727	2,558,905
Amount transferred on acquisition of subsidiary	-	-	-	-	4,651,436	4,651,436
Provided during the period / year	88,729	85,691	174,420	343,312	675,057	1,018,369
Written off during the period / year	-	(77,593)	(77,593)	(7,699)	(33,251)	(40,950)
At 31 March / December	<u>2,152,520</u>	<u>6,132,067</u>	<u>8,284,587</u>	<u>2,063,791</u>	<u>6,123,969</u>	<u>8,187,760</u>

	Parent Company					
	31 March 2023			31 December 2022		
	Life RO (Unaudited)	General RO (Unaudited)	Total RO (Unaudited)	Life RO (Audited)	General RO (Audited)	Total RO (Audited)
At 1 January	2,063,791	948,345	3,012,136	1,728,178	830,727	2,558,905
Provided during the period / year	88,729	35,024	123,753	343,312	129,324	472,636
Written off during the period / year	-	-	-	(7,699)	(11,706)	(19,405)
At 31 March / December	<u>2,152,520</u>	<u>983,369</u>	<u>3,135,889</u>	<u>2,063,791</u>	<u>948,345</u>	<u>3,012,136</u>

8 Other receivables and prepayments

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Receivable from other insurance companies and individuals	5,540,186	3,045,617	3,013,422	2,852,345
Other receivables	19,760,982	19,180,431	11,177,644	7,772,203
Accrued interest	5,176,436	5,578,563	1,116,359	1,555,537
	30,477,604	27,804,611	15,307,425	12,180,085
Provision for doubtful debts	(5,599,690)	(4,196,718)	(475,992)	(446,167)
Expected credit losses of other receivables	(28,094)	(26,165)	(28,094)	(26,165)
	24,849,820	23,581,728	14,803,339	11,707,753

9 Loans to policyholders

Loans to policyholders are generally advanced at 90% of the cash value of the respective policies and carry an annual effective rate of interest of 9.5% (2022- 9.5%). The loans are secured against the cash values of the respective policies, and do not have specific repayment terms.

10 Restrictions on transfer of assets

In accordance with the law governing the operation of insurance companies within the Sultanate of Oman, the Group has identified to the Capital Market Authority certain specific bank deposits, investments and loans to policyholders included in the consolidated statement of financial position at a total value of RO 85,178,205 (2022: RO 84,576,058). Under the terms of the legislation, the Group can transfer these assets only with the prior approval of the Capital Market Authority. The Group has provided bank guarantee of RO 50,000 (2022: RO 50,000) to the Oman Unified Bureau for the Orange Card which is secured by a fixed deposit.

In accordance with the law governing the operation of insurance companies within the United Arab Emirates, Kuwait and Baharain the Group has identified to the Insurance Authority, Abu Dhabi - UAE and The Ministry of Commerce and Industry, Kuwait certain specific fixed deposits of RO 1,023,032 (2022: RO 1,736,005), RO 3,216,850 (2022: RO 3,216,850) and RO 296,933 (2022: RO 296,933) respectively which are included in the consolidated statement of financial position. Under the terms of the legislation, the Group can transfer these assets only with the prior approval of the respective authorities.

The Group has credit facility of RO 5,000,000 (2022: RO 5,000,000) with Ahli Bank SAOG for which the Group has provided negative pledge confirmation over its current assets and an undertaking not to create any encumbrance on its assets to any other lenders. In UAE, the Group has credit facility of RO NIL (2022: NIL) with local bank which are secured by way of 110% of amount held under fixed deposit with the bank.

for the three months ended 31st March 2023

11 Intangible assets (including Goodwill)	Group		Parent Company	
	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)
Intangible Assets (note 12.1)	1,164,867	1,262,805	273,066	278,965
Goodwill (note 12.2)	25,310,017	25,310,017	146,490	146,490
	26,474,884	26,572,822	419,556	425,455

11.1 Movement in Intangible assets

Intangible	Group		Parent Company	
	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)
Cost				
At 1 January	1,744,365	373,349	373,349	373,349
Amount transferred on acquisition of subsidiary	-	1,500,054	-	-
Additions	80,880	109,186	-	-
Disposals and write offs	-	(238,224)	-	-
At 31 March / December	1,825,245	1,744,365	373,349	373,349
Accumulated depreciation				
At 1 January 2022	481,560	70,788	94,384	70,788
Charge for the year (note 29)	178,818	301,990	5,899	23,596
Eliminated on revaluation	-	108,782	-	-
At 31 March / December	660,378	481,560	100,283	94,384
Net book amount				
At 31 March / December	1,164,867	1,262,805	273,066	278,965

11.2 Movement in Goodwill

	Group		Parent Company	
	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)
At 1 January	25,310,017	146,490	146,490	146,490
Provisional goodwill on acquisition of subsidiary	-	25,163,527	-	-
At 31 March / December	25,310,017	25,310,017	146,490	146,490

12 Share capital

	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	Number of shares	Number of shares	RO	RO
			(Unaudited)	(Audited)
Authorised - shares of RO 0.100 each (2022: RO 0.100 each)	1,000,000,000	1,000,000,000	100,000,000	100,000,000
Issued and fully paid - shares of RO 0.100 each (2022: RO 0.100 each)	398,374,342	398,374,342	39,837,434	39,837,434

Major shareholders

Shareholders of the Company who own 10% or more of the Company's shares, whether in their name, or through a nominee account, or number of shares they hold are as follows:

	31 March 2023	31 December 2022
Oman International Development and Investment Company SAOG 48.858% (2022: 48.858%)	194,637,357	194,637,357
Riyad Bank 14.348%	57,160,436	57,160,436
	251,797,793	251,797,793

13 Dividends paid and proposed

Shareholders in annual general meeting of the Company dated 26 March 2023 (2022 - annual general meeting dated 30 March 2022) approved nil cash dividend (31 December 2022 - nil cash dividend).

14 Claims

The provision for outstanding claims and IBNR reserve, and the related reinsurers' share is as follows:

Life and General	Group					
	31 March 2023			31 December 2022		
	Gross RO (Unaudited)	Reinsurers' share RO (Unaudited)	Net RO (Unaudited)	Gross RO (Audited)	Reinsurers' share RO (Audited)	Net RO (Audited)
At 1 January						
- Outstanding claims	60,969,242	(19,865,706)	41,103,536	19,707,578	(4,192,891)	15,514,687
- Incurred but not reported	18,593,009	(3,397,199)	15,195,810	9,010,184	(2,091,783)	6,918,401
	<u>79,562,251</u>	<u>(23,262,905)</u>	<u>56,299,346</u>	<u>28,717,762</u>	<u>(6,284,674)</u>	<u>22,433,088</u>
Amount transferred on acquisition of subsidiary	-	-	-	42,440,773	(15,494,216)	26,946,557
Add: Claims provided during the period / year	57,227,760	(7,877,648)	49,350,112	166,264,342	(26,905,988)	139,358,354
Less: Insurance claims paid during the period / year	(44,186,905)	7,021,810	(37,165,095)	(157,860,626)	25,421,973	(132,438,653)
At 31 March / December	<u>92,603,106</u>	<u>(24,118,743)</u>	<u>68,484,363</u>	<u>79,562,251</u>	<u>(23,262,905)</u>	<u>56,299,346</u>
Analysis of outstanding claims as At 31 March / December						
- Outstanding claims	71,927,254	(20,745,176)	51,182,078	60,969,242	(19,865,706)	41,103,536
- Incurred but not reported	20,675,852	(3,373,567)	17,302,285	18,593,009	(3,397,199)	15,195,810
	<u>92,603,106</u>	<u>(24,118,743)</u>	<u>68,484,363</u>	<u>79,562,251</u>	<u>(23,262,905)</u>	<u>56,299,346</u>
Life and General	Parent Company					
	31 March 2023			31 December 2022		
	Gross RO (Unaudited)	Reinsurers' share RO (Unaudited)	Net RO (Unaudited)	Gross RO (Audited)	Reinsurers' share RO (Audited)	Net RO (Audited)
At 1 January						
- Outstanding claims	22,638,697	(4,628,540)	18,010,157	19,707,578	(4,192,891)	15,514,687
- Incurred but not reported	8,681,132	(1,870,234)	6,810,898	9,010,184	(2,091,783)	6,918,401
	<u>31,319,829</u>	<u>(6,498,774)</u>	<u>24,821,055</u>	<u>28,717,762</u>	<u>(6,284,674)</u>	<u>22,433,088</u>
Add: Claims provided during the period / year	37,590,161	(5,893,164)	31,696,997	131,162,834	(20,559,927)	110,602,907
Less: Insurance claims paid during the period / year	(24,237,322)	4,717,881	(19,519,441)	(128,560,767)	20,345,827	(108,214,940)
At 31 March / December	<u>44,672,668</u>	<u>(7,674,057)</u>	<u>36,998,611</u>	<u>31,319,829</u>	<u>(6,498,774)</u>	<u>24,821,055</u>
Analysis of outstanding claims as At 31 March / December						
- Outstanding claims	34,946,509	(5,659,056)	29,287,453	22,638,697	(4,628,540)	18,010,157
- Incurred but not reported	9,726,159	(2,015,001)	7,711,158	8,681,132	(1,870,234)	6,810,898
	<u>44,672,668</u>	<u>(7,674,057)</u>	<u>36,998,611</u>	<u>31,319,829</u>	<u>(6,498,774)</u>	<u>24,821,055</u>

Substantially all of the claims are expected to be paid within twelve months of the reporting date. The amounts due from reinsurers are contractually due within three months from the date of submission of accounts to the reinsurer.

The Group estimates its insurance liabilities and reinsurance assets principally based on previous experience. Incurred but not reported (IBNR) estimates for the life and general business are based on an independent actuary's report. Claims requiring court or arbitration decisions are estimated individually.

15 Gross actuarial / mathematical and unexpired risk reserve

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Actuarial / mathematical and unexpired risk reserve - life assurance				
Gross	80,514,861	55,316,153	80,494,396	55,311,042
Reinsurance share	(16,695,689)	(11,849,700)	(16,689,115)	(11,846,160)
	<u>63,819,172</u>	<u>43,466,453</u>	<u>63,805,281</u>	<u>43,464,882</u>
Unexpired risk reserve - general insurance				
Gross	55,608,531	46,421,943	6,962,423	6,775,501
Reinsurance share	(6,562,997)	(6,232,701)	(315,408)	(319,219)
	<u>49,045,534</u>	<u>40,189,242</u>	<u>6,647,015</u>	<u>6,456,282</u>
Actuarial / mathematical and unexpired risk reserve - total				
Gross	136,123,392	101,738,096	87,456,819	62,086,543
Reinsurance share	(23,258,686)	(18,082,401)	(17,004,523)	(12,165,379)
	<u>112,864,706</u>	<u>83,655,695</u>	<u>70,452,296</u>	<u>49,921,164</u>

Movement during the year:

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Actuarial / mathematical and unexpired risk reserve				
At 1 January	43,466,453	38,489,335	43,464,882	38,489,335
Amount transferred on acquisition of subsidiary	-	42,761	-	-
Net movement in the separate and consolidated statement of profit or loss and other comprehensive income	20,325,401	4,916,534	20,340,399	4,975,547
Other movements	27,318	17,823	-	-
At 31 March / December	<u>63,819,172</u>	<u>43,466,453</u>	<u>63,805,281</u>	<u>43,464,882</u>
Unexpired risk reserve - general insurance (net)				
At 1 January	40,189,242	7,531,020	6,456,282	7,531,020
Amount transferred on acquisition of subsidiary	-	30,640,098	-	-
Net movement in the separate and consolidated statement of profit or loss and other comprehensive income	8,931,069	2,096,706	190,733	(1,074,738)
Other movements	(74,777)	(78,582)	-	-
At 31 March / December	<u>49,045,534</u>	<u>40,189,242</u>	<u>6,647,015</u>	<u>6,456,282</u>

16 Due to reinsurers

	Group		Parent Company	
	31 March 2023	31 December 2022	31 March 2023	31 December 2022
	RO (Unaudited)	RO (Audited)	RO (Unaudited)	RO (Audited)
Reinsurance balances payable - life insurance	16,444,751	10,435,042	16,444,751	10,435,042
Reinsurance balances payable - general insurance	10,156,545	15,014,953	1,956,821	1,550,779
	<u>26,601,296</u>	<u>25,449,995</u>	<u>18,401,572</u>	<u>11,985,821</u>

17 Other liabilities

	Group		Parent Company	
	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)	31 March 2023 RO (Unaudited)	31 December 2022 RO (Audited)
Accounts payable	9,160,249	28,815,027	3,015,336	14,908,201
Accrued expenses	9,551,048	7,052,938	8,689,032	4,181,045
Commission Payable	10,934,844	7,578,164	5,373,065	6,646,946
Other payables	13,191,867	11,725,950	14,999,771	9,209,490
Employees' end of service benefits	4,539,165	4,623,101	1,146,851	1,084,456
Lease liabilities	1,433,862	1,424,033	-	-
	48,811,035	61,219,213	33,224,055	36,030,138

18 Contingent liabilities**18.1 Contingencies**

The Group, in common with the significant majority of insurers, is subject to litigation in the normal course of its business. Based on independent legal advice, management does not believe that the outcome of such court cases will have a material impact on the Group's consolidated income or financial position.

At 31 March 2023, there were contingent liabilities in respect of guarantees issued by commercial banks on behalf of the Company amounting to RO 468,407 (2022: RO 389,195) given in the normal course of business from which it is anticipated that no material liabilities will arise.

18.2 Legal claims

The Group, consistent with the majority of insurers, is subject to litigation in the normal course of its business. The Group, based on independent legal advice, does not believe that the outcome of the court cases will have a material impact on its separate and consolidated income or financial position.

19 Net assets per share

Net assets per share are calculated by dividing the net assets attributable to the Company at the year-end by the number of shares outstanding at the year end as follows:

	Group		Parent Company	
	31 March 2023 (Unaudited)	31 December 2022 (Audited)	31 March 2023 (Unaudited)	31 December 2022 (Audited)
Net assets (RO)	110,406,787	109,213,457	113,182,062	111,988,732
Number of shares outstanding at 31 December	398,374,342	398,374,342	398,374,342	398,374,342
Net assets per share (RO)	0.277	0.274	0.284	0.281

20 Investment income - net

	Group		Parent Company	
	31 March 2023	31 March 2022	31 March 2023	31 March 2022
	RO	RO	RO	RO
	(Unaudited)	(Unaudited)	(Unaudited)	(Unaudited)
Interest income on bank deposits and other investments	1,554,960	491,315	442,210	491,315
Interest income on bonds, net of amortisation charge	962,282	562,630	712,805	562,630
Interest income on loans to policy holders	75	135	75	135
Dividend income	196,541	141,172	173,683	141,172
Net unrealised gain on investment carried at FVTPL	20,096	(89,514)	4,544	(89,514)
	2,733,954	1,105,738	1,333,317	1,105,738
Investment acquisition cost and portfolio management fees	(55,596)	(9,910)	(55,595)	(9,910)
	2,678,358	1,095,828	1,277,722	1,095,828

21 Income tax

	Group		Parent Company	
	31 March 2023	31 March 2022	31 March 2023	31 March 2022
	RO	RO	RO	RO
	(Unaudited)	(Unaudited)	(Unaudited)	(Unaudited)
Statement of comprehensive income				
Current tax				
Current tax				
- For the year	(21,629)	382,642	23,146	373,582
Deferred tax	192,483	(30,753)	(23,146)	(22,393)
	170,854	351,889	-	351,189

	Group		Parent Company	
	31 March 2023	31 March 2022	31 March 2023	31 March 2022
	RO	RO	RO	RO
	(Unaudited)	(Unaudited)	(Unaudited)	(Unaudited)
Current liability				
Income tax payable	6,779,419	1,647,059	342,435	1,647,059
Non-current asset				
Deferred tax asset	630,689	221,680	390,558	202,511

22 Earnings per share - basic and diluted

Earnings per share are calculated by dividing the profit for the year attributable to equity holders of the Parent Company by the weighted average number of shares outstanding during the year as follows:

	Group & Parent Company	
	31 March 2023	31 March 2022
	(Unaudited)	(Unaudited)
Profit for the year (RO)	(2,636,846)	2,057,987
Weighted average number of shares outstanding during the year	398,374,342	265,000,000
Basic earnings per share (RO)	(0.007)	0.008

No figure for diluted earnings per share has been presented as the Company has not issued any instruments which would have an impact on earnings per share when exercised.

23 Related party transactions

These represent transactions with related parties defined in IAS 24- 'Related Party Disclosures'.

The Company is controlled by Oman International Development and Investment Company SAOG (OMINVEST), which owns 48.858% (2021: 73.448%) and Riyadh Bank which owns 14.348% (2021: Nil) of the Company's shares.

23.1 Group

	Total	Major shareholders and subsidiaries	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
31 March 2023(Unaudited)	RO	RO	RO	RO	RO	RO	RO
Separate and consolidated statement of profit or loss and other comprehensive income							
Gross premium income	3,885,255	1,941,050	-	963,257	-	-	980,948
Claims expense	3,368,133	2,770,710	-	325,415	-	-	272,008
Interest income on deposits	706,002	227,355	-	161,358	-	-	317,289
Bonds Interest & Dividend Income	77,320	29,128	-	19,836	-	-	28,356
Reinsurance share of claims Paid	49	-	-	49	-	-	-
Commission expense	195,928	-	-	24,405	-	-	171,523
Other expenses	132,719	-	-	37,231	-	-	95,488
Director sitting fees	7,840	-	7,840	-	-	-	-
Directors' remuneration	37,524	-	37,524	-	-	-	-
Other Transactions:							
Investment in Bonds	7,100,804	5,100,804	-	-	-	-	2,000,000
Placement of Fixed Deposit	12,056,323	5,073,223	-	1,255,000	-	-	5,728,100
Maturity / liquidation of fixed deposit	2,024,117	18,252	-	1,505,865	-	-	500,000
Increase in bank balances	584,947	-	-	-	-	-	584,947
Decrease in bank balances	91,231	-	-	91,231	-	-	-

23 Related party transactions (continued)

23.1 Group (continued)	Total	Major shareholders and subsidiaries	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
31 March 2023(Unaudited)	RO	RO	RO	RO	RO	RO	RO
Separate and consolidated statement of financial position:							
Payable to Directors	192,654	-	191,833	-	821	-	-
Claims payable to related Parties	8,469,431	7,093,946	-	1,060,445	-	-	315,040
Commission payable	235,887	-	-	7,930	-	-	227,957
Short Term Loan payable	5,000,000	-	-	-	-	-	5,000,000
Long Term Loan payable	11,500,000	-	-	11,500,000	-	-	-
Payable to related parties	5,234,664	3,832,312	-	715,586	-	-	686,766
Receivable from related Parties	10,178,588	2,500,000	-	420,228	5,706	-	7,252,654
Bank balances	2,125,601	390,580	-	178,383	-	-	1,556,638
Fixed deposits balances	58,757,915	21,547,733	-	12,260,000	-	-	24,950,182
Insurance premium receivable from related parties	3,992,128	1,423,279	-	1,214,510	-	-	1,354,339
Investment in Bonds	13,242,213	5,245,368	-	3,206,045	-	-	4,790,800
Reinsurance balance receivable	11,329	-	-	11,329	-	-	-
Accrued interest receivable	1,728,863	342,273	-	167,610	-	-	1,218,980

23 Related party transactions (continued)

23.1 Group (continued)	Total	Major shareholders	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
	RO	RO	RO	RO	RO	RO	RO
31 March 2022(Unaudited)							
Separate and consolidated statement of profit or loss and other comprehensive income							
Gross premium income	1,032,058	100,017	-	713,709	-	-	218,332
Claims expense	637,475	17,780	-	476,222	-	-	143,473
Interest income on deposits	203,138	-	-	203,138	-	-	-
Bonds Interest & Dividend Income	41,410	34,952	-	6,458	-	-	-
Reinsurance share of claims Paid	-	-	-	-	-	-	-
Commission expense	67,263	-	-	44,854	-	-	22,409
Other expenses	95,333	-	-	62,418	-	-	32,915
Director sitting fees (of Parent Company)	10,559	-	10,559	-	-	-	-
Director sitting fees (of Subsidiary Company)	598	-	-	-	598	-	-
Directors' remuneration	37,500	-	37,500	-	-	-	-
Other Transactions:							
Short Term Loan (Net of repayments)	2,650,000	-	-	2,650,000	-	-	-
Investment in Bonds	983,608	-	-	983,608	-	-	-
Placement of Fixed Deposit	3,288,608	-	-	3,288,608	-	-	-
Maturity / liquidation of fixed deposit	3,288,608	-	-	3,288,608	-	-	-
Increase in bank balances	899,913	-	-	899,913	-	-	-
Decrease in bank balances	47,111	-	-	47,111	-	-	-

23 Related party transactions (continued)

23.1 Group (continued)	Total	Major shareholders	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
	RO	RO	RO	RO	RO	RO	RO
31 March 2022(Unaudited)							
Separate and consolidated statement of financial position:							
Payable to Directors	192,707	-	192,101	-	606	-	-
Claims payable to related Parties	998,729	12,101	-	778,867	-	-	207,761
Commission payable	215,814	-	-	16,093	-	-	199,721
Short Term Loan payable	-	-	-	-	-	-	-
Payable to related parties	5,708,111	-	-	5,708,111	-	-	-
Receivable from related Parties	4,505	-	-	-	4,505	-	-
Bank balances	1,926,304	-	-	1,926,304	-	-	-
Fixed deposits balances	16,141,392	-	-	16,141,392	-	-	-
Insurance premium receivable from related parties	1,002,408	101,959	-	454,954	-	-	445,495
Investment in Bonds	8,945,548	5,245,368	-	3,700,180	-	-	-
Reinsurance balance receivable	8,079	-	-	8,079	-	-	-
Accrued interest receivable	201,759	-	-	201,759	-	-	-

During the year ended 31 March 2022, subsidiary in India (NSSPL) has charged the parent company service fees of RO 180,579. The Parent Company accounted share of profit from subsidiary of RO 40,658. Carrying value of investment is RO 364,803 and due to NSSPL is RO 24,839 as at 31 March 2022.

In 2022, subsidiary - Inayah TPA LLC in UAE has charged the parent company service fees of RO 193,121 and paid rental to the parent company of RO 6,321. The Parent Company has accounted Inayah Share of Profit from subsidiary of RO 9,196. Carrying value of investment is RO 630,750 it's related intangibles are RO 296,662 and due to Inayah TPA LLC is RO 280,570 as at 31 March 2022.

- Related party transactions (continued)

23.1 Transactions with related parties of the Parent Company or holders of 10% or more of the Parent company's shares or their family members included in the consolidated statements of profit or loss and other comprehensive income and consolidated statement of financial position are as follows

Parent	Total	Major shareholders	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
	RO	RO	RO	RO	RO	RO	RO
31 March 2023(Unaudited)							
Separate and consolidated statement of profit or loss and other comprehensive income							
Gross premium income	1,907,548	500	-	963,257	-	-	943,791
Claims expense	618,537	21,114	-	325,415	-	-	272,008
Interest income on deposits	264,827	-	-	161,358	-	-	103,469
Bonds Interest & Dividend Income	77,320	29,128	-	19,836	-	-	28,356
Reinsurance share of claims Paid	49	-	-	49	-	-	-
Commission expense	189,462	-	-	24,405	-	-	165,057
Other expenses	125,769	-	-	37,231	-	-	88,538
Director sitting fees	7,200	-	7,200	-	-	-	-
Directors' remuneration	37,524	-	37,524	-	-	-	-
Other Transactions:							
Placement of Fixed Deposit	1,255,000	-	-	1,255,000	-	-	-
Maturity / liquidation of fixed deposit	2,005,865	-	-	1,505,865	-	-	500,000
Increase in bank balances	24,847	-	-	-	-	-	24,847
Decrease in bank balances	91,231	-	-	91,231	-	-	-

- Related party transactions (continued)

23.1 Parent (Continued)	Total	Major shareholders	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
31 March 2023(Unaudited)	RO	RO	RO	RO	RO	RO	RO
Separate and consolidated statement of financial position:							
Payable to Directors	188,924	-	188,924	-	-	-	-
Claims payable to related Parties	1,389,857	14,372	-	1,060,445	-	-	315,040
Commission payable	235,887	-	-	7,930	-	-	227,957
Short Term Loan payable	5,000,000	-	-	-	-	-	5,000,000
Long Term Loan payable	11,500,000	-	-	11,500,000	-	-	-
Receivable from related Parties	451,476	-	-	420,228	5,706	-	25,542
Bank balances	244,157	-	-	178,383	-	-	65,774
Fixed deposits balances	20,510,000	-	-	12,260,000	-	-	8,250,000
Insurance premium receivable from related parties	2,300,209	24,858	-	1,188,074	-	-	1,087,277
Investment in Bonds	13,242,213	5,245,368	-	3,206,045	-	-	4,790,800
Reinsurance balance receivable	11,329	-	-	11,329	-	-	-
Accrued interest receivable	286,265	-	-	167,610	-	-	118,655

During January to March 2023, subsidiary in India (NSSPL) has charged the parent company service fees of RO 207,070. The Parent Company has accounted NSSPL Share of Profit from subsidiary of RO 20,274. Carrying value of investment as on 31.03.2023 is RO 404,617 and due to NSSPL as at 31.03.2023 is RO 72,979.

The Parent Company has accounted RSA Share of loss from subsidiary of RO 653,713 (pertaining to equity holders of the Parent Company). Carrying value of investment as on 31.03.2023 is RO 101,100,525 and due to RSA as at 31.03.2023 is RO 3,447,409.

The Parent Company has accounted share of profit for Al Ahlia Insurance Co. SAOG (Al Ahlia) of RO 231,485. Carrying value of investment as on 31.03.2023 is RO 20,935,447 . Due to Al Ahlia as at 31.03.2023 is RO 2,500,000 and dividend receivable as at 31.03.2023 from AL Ahlia is RO 1,377,500.

During January to March 2023, subsidiary - Inayah TPA LLC in UAE has charged the parent company service fees of RO 166,481 and paid rental of RO 6,637. The Parent Company has accounted Inayah Share of Profit from subsidiary of RO 7,927. Carrying value of investment as on 31.03.2023 is RO 665,328 , it's related intangibles are RO 273,066 and due to Inayah TPA LLC as at 31.03.2023 is RO 278,167.

- Related party transactions (continued)

23.1 Parent (Continued)	Total	Major shareholders	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
	RO	RO	RO	RO	RO	RO	RO
31 March 2022(Unaudited)							
Separate and consolidated statement of profit or loss and other comprehensive income							
Gross premium income	1,031,858	100,017	-	713,509	-	-	218,332
Claims expense	637,475	17,780	-	476,222	-	-	143,473
Interest income on deposits	203,138	-	-	203,138	-	-	-
Bonds Interest & Dividend Income	41,410	34,952	-	6,458	-	-	-
Reinsurance share of claims Paid	-	-	-	-	-	-	-
Commission expense	67,263	-	-	44,854	-	-	22,409
Other expenses	95,333	-	-	62,418	-	-	32,915
Director sitting fees (of Parent Company)	10,559	-	10,559	-	-	-	-
Director sitting fees (of Subsidiary Company)	598	-	-	-	598	-	-
Directors' remuneration	37,500	-	37,500	-	-	-	-
Other Transactions:							
Short Term Loan (Net of repayments)	2,650,000	-	-	2,650,000	-	-	-
Investment in Bonds	983,608	-	-	983,608	-	-	-
Placement of Fixed Deposit	3,288,608	-	-	3,288,608	-	-	-
Maturity / liquidation of fixed deposit	3,288,608	-	-	3,288,608	-	-	-
Increase in bank balances	899,913	-	-	899,913	-	-	-
Decrease in bank balances	47,111	-	-	47,111	-	-	-

- Related party transactions (continued)

23.1 Parent (Continued)	Total	Major shareholders	Directors	Subsidiaries & associates of major shareholder	Key Senior Executives	Key management personnel of major shareholder	Other related parties
	RO	RO	RO	RO	RO	RO	RO
31 March 2022(Unaudited)							
Separate and consolidated statement of financial position:							
Payable to Directors	192,707	-	192,101	-	606	-	-
Claims payable to related Parties	998,729	12,101	-	778,867	-	-	207,761
Commission payable	215,814	-	-	16,093	-	-	199,721
Short Term Loan payable	-	-	-	-	-	-	-
Payable to related parties	5,708,111	-	-	5,708,111	-	-	-
Receivable from related Parties	4,505	-	-	-	4,505	-	-
Bank balances	1,926,304	-	-	1,926,304	-	-	-
Fixed deposits balances	16,141,392	-	-	16,141,392	-	-	-
Insurance premium receivable from related parties	1,002,408	101,959	-	454,954	-	-	445,495
Investment in Bonds	8,945,548	5,245,368	-	3,700,180	-	-	-
Reinsurance balance receivable	8,079	-	-	8,079	-	-	-
Accrued interest receivable	201,759	-	-	201,759	-	-	-

During the year ended 31 March 2022, subsidiary in India (NSSPL) has charged the parent company service fees of RO 180,579. The Parent Company accounted share of profit from subsidiary of RO 40,658. Carrying value of investment is RO 364,803 and due to NSSPL is RO 24,839 as at 31 March 2022.

In 2022, subsidiary - Inayah TPA LLC in UAE has charged the parent company service fees of RO 193,121 and paid rental to the parent company of RO 6,321. The Parent Company has accounted Inayah Share of Profit from subsidiary of RO 9,196. Carrying value of investment is RO 630,750 it's related intangibles are RO 296,662 and due to Inayah TPA LLC is RO 280,570 as at 31 March 2022.

23.2 Compensation of key management personnel

The remuneration of members of key management during the year (salaries, incentives, fees, allowances and other statutory payments) was as follows:

	Group		Parent Company	
	31 March 2023(Unaudited)	31 March 2022(Unaudited)	31 March 2023(Unaudited)	31 March 2022(Unaudited)
	RO	RO	RO	RO
	(Unaudited)	(Unaudited)	(Unaudited)	(Unaudited)
Short-term benefits	639,505	236,562	200,660	236,562
Employees' end of service benefits & leave salary accrual	132,164	88,569	72,759	88,569
	771,669	325,131	273,419	325,131
Number of key management personnel	17	9	8	9

Outstanding balances at the year end arise in the normal course of business.

24 Operating segment

The Group's operating businesses are organised and managed separately according to the nature of the activities and services provided, with each segment representing a strategic business unit that offers different services.

The following table presents premium and profit information and asset and liability information regarding business segments for the for the three months ended 31 March 2023 and 31 March 2022.

Segment results, assets and liabilities include items directly attributable to a segment as well as those that have been allocated on a reasonable basis.

Primary reporting format - business segments

31 March 2023(Unaudited)	Group				Parent		
	Life	General	Adjustments and eliminations	Total	Life	General	Total
	RO	RO	RO	RO	RO	RO	RO
Gross premium written	68,509,383	40,763,858	-	109,273,241	4,073,240	66,558,922	70,632,162
Movement in unearned premiums	(25,198,708)	(5,593,795)	-	(30,792,503)	(186,922)	(25,183,354)	(25,370,276)
Gross premiums earned	43,310,675	35,170,063	-	78,480,738	3,886,318	41,375,568	45,261,886
Reinsurance premiums ceded	(13,931,246)	(1,353,641)	-	(15,284,887)	(454,095)	(12,520,258)	(12,974,353)
Movement in unearned premiums	4,873,307	(3,337,274)	-	1,536,033	(3,811)	4,842,955	4,839,144
Premium ceded to reinsurance earned	(9,057,939)	(4,690,915)	-	(13,748,854)	(457,906)	(7,677,303)	(8,135,209)
Net premiums	34,252,736	30,479,148	-	64,731,884	3,428,412	33,698,265	37,126,677
Gross claims expense	(35,446,186)	(21,781,574)	-	(57,227,760)	(3,873,922)	(33,716,239)	(37,590,161)
Reinsurance share of gross claims expenses	7,502,757	374,891	-	7,877,648	(76,802)	5,969,966	5,893,164
Net claims expenses	(27,943,429)	(21,406,683)	-	(49,350,112)	(3,950,724)	(27,746,273)	(31,696,997)
Income from policy fees	12,152	462,363	-	474,515	462,363	12,152	474,515
Commission income	1,586,706	9,568	-	1,596,274	75,086	1,586,661	1,661,747
Commission expense	(5,100,126)	(4,718,318)	-	(9,818,444)	(515,570)	(5,100,126)	(5,615,696)
	(3,501,268)	(4,246,387)	-	(7,747,655)	21,879	(3,501,313)	(3,479,434)

24 Operating segment - Primary reporting format - business segments (continued)

	Group				Parent		
	Life	General	Adjustments and eliminations	Total	Life	General	Total
	RO	RO	RO	RO	RO	RO	RO
Net underwriting income	2,808,039	4,826,078	-	7,634,117	(500,433)	2,450,679	1,950,246
Investment income - net of expected credit losses	865,906	1,187,132	625,504	2,678,542	(214,415)	865,906	651,491
Other operating income	1,998	10,961	(6,637)	6,322	507	1,998	2,505
Third party administration fees	(661,057)	-	-	(661,057)	-	(1,034,608)	(1,034,608)
General and administrative expenses	(1,954,173)	(9,465,932)	6,637	(11,413,468)	(1,913,260)	(1,253,300)	(3,166,560)
Finance cost	(1,034,021)	(23,332)	-	(1,057,353)	-	(1,034,021)	(1,034,021)
Amortisation of intangible asset	(5,899)	(172,919)	-	(178,818)	-	(5,899)	(5,899)
Income tax	(8,277)	(162,577)	-	(170,854)	-	-	-
Profit for the year	12,516	(3,800,589)	625,504	(3,162,569)	(2,627,601)	(9,245)	(2,636,846)
31 March 2023(Unaudited)							
Segment assets	216,909,739	435,021,724	(134,565,444)	517,366,019	168,243,341	206,191,457	374,434,798
Segment liabilities	163,603,915	245,644,450	(21,174,930)	388,073,435	105,023,201	156,229,535	261,252,736

24 Operating segment (continued)

Primary reporting format - business segments (continued)

	Group				Parent		
	Life	General	Adjustments and eliminations	Total	Life	General	Total
	RO	RO	RO	RO	RO	RO	RO
31 March 2022(Unaudited)							
Gross premium written	56,889,734	5,207,828	-	62,097,562	56,889,734	5,207,828	62,097,562
Movement in unearned premiums	(21,830,611)	(455,600)	-	(22,286,211)	(21,830,611)	(455,600)	(22,286,211)
Gross premiums earned	35,059,123	4,752,228	-	39,811,351	35,059,123	4,752,228	39,811,351
Reinsurance premiums ceded	(8,193,942)	(363,545)	-	(8,557,487)	(8,193,942)	(363,545)	(8,557,487)
Movement in unearned premiums	2,549,639	7,213	-	2,556,852	2,549,639	7,213	2,556,852
Premium ceded to reinsurance earned	(5,644,303)	(356,332)	-	(6,000,635)	(5,644,303)	(356,332)	(6,000,635)
Net premiums	29,414,820	4,395,896	-	33,810,716	29,414,820	4,395,896	33,810,716
Gross claims expense	(27,830,507)	(4,635,408)	-	(32,465,915)	(27,830,507)	(4,635,408)	(32,465,915)
Reinsurance share of gross claims expenses	5,411,628	857,076	-	6,268,704	5,411,628	857,076	6,268,704
Net claims expenses	(22,418,879)	(3,778,332)	-	(26,197,211)	(22,418,879)	(3,778,332)	(26,197,211)
Income from policy fees	33,091	430,444	-	463,535	33,091	430,444	463,535
Commission income	1,155,585	49,952	-	1,205,537	1,155,585	49,952	1,205,537
Commission expense	(3,583,617)	(702,012)	-	(4,285,629)	(3,583,617)	(702,012)	(4,285,629)
Net underwriting income	4,601,000	395,948	-	4,996,948	4,601,000	395,948	4,996,948
Investment income - net of expected credit losses	712,833	405,228	(49,854)	1,068,207	712,833	405,228	1,118,061
Other operating income	35,638	(861)	(6,321)	28,456	35,638	(861)	34,777
Third party administration fees	(348,607)	-	-	(348,607)	(722,307)	-	(722,307)
General and administrative expenses	(2,445,272)	(855,467)	6,321	(3,294,418)	(2,122,126)	(855,467)	(2,977,593)
Finance cost	(34,811)	-	-	(34,811)	(34,811)	-	(34,811)
Amortisation of intangible asset	(5,899)	-	-	(5,899)	(5,899)	-	(5,899)
Income tax	(351,889)	-	-	(351,889)	(351,189)	-	(351,189)
Profit for the year	2,162,993	(55,152)	(49,854)	2,057,987	2,113,139	(55,152)	2,057,987
31 December 2022(Audited)							
Segment assets	176,893,049	427,791,038	(126,221,627)	478,462,460	163,880,074	166,944,252	330,824,326
Segment liabilities	121,566,968	232,213,314	(1,800,030)	351,980,252	114,099,546	104,736,048	218,835,594

24 Operating segment (continued)

Primary reporting format - Geographic Information - Group (continued)

The Group has operations in five major geographic locations in Middle East - Oman, UAE, Kuwait, Saudi and Baharin. The businesses are organised and managed separately, with each segment representing a strategic business unit.

The following table presents premium and profit information and asset and liability information regarding business segments for the for the three months ended 31 March 2023 and 31 March 2022.

Segment results, assets and liabilities include items directly attributable to a segment as well as those that have been allocated on a reasonable basis.

	Oman	UAE	Kuwait	Saudi	Bahrain	Subsidiaries	Adjustments and eliminations	Total
31 March 2023(Unaudited)	RO	RO	RO	RO	RO	RO	RO	RO
Gross premium written	32,195,451	58,169,946	1,438,991	16,968,336	500,517	-	-	109,273,241
Movement in unearned premiums	(9,666,816)	(17,865,775)	(37,151)	(3,220,343)	(2,418)	-	-	(30,792,503)
Gross premiums earned	22,528,635	40,304,171	1,401,840	13,747,993	498,099	-	-	78,480,738
Reinsurance premiums ceded	(2,297,496)	(11,322,107)	(350,021)	(1,282,326)	(32,937)	-	-	(15,284,887)
Movement in unearned premiums	148,948	2,820,155	202,296	(1,635,366)	-	-	-	1,536,033
Premium ceded to reinsurance earned	10,713,271	13,936,444	1,216,964	7,609,958	462,744	-	-	(13,748,854)
Net premium earned	33,241,906	54,240,615	2,618,804	21,357,951	960,843	-	-	64,731,884
Gross claims expense	(16,742,727)	(27,778,831)	(1,137,724)	(11,248,908)	(319,570)	-	-	(57,227,760)
Reinsurance share of gross claims expenses	248,670	5,535,408	74,058	2,020,705	(1,193)	-	-	7,877,648
Net claims expenses	(16,494,057)	(22,243,423)	(1,063,666)	(9,228,203)	(320,763)	-	-	(49,350,112)
Income from policy fees	446,961	9,342	18,212	-	-	-	-	474,515
Commission income	182,629	1,528,207	45,746	(165,862)	5,554	-	-	1,596,274
Commission expense	(2,282,029)	(6,942,942)	(200,932)	(339,665)	(52,876)	-	-	(9,818,444)
Net underwriting income	15,095,410	26,591,799	1,418,164	11,624,221	592,758	-	-	7,634,117
Investment income - net of expected credit losses	731,766	715,837	16,341	575,669	13,425	-	625,504	2,678,542
Other operating income /(expenses)	6,586	5,939	434	-	-	-	(6,637)	6,322
Third party administration fees	(89,383)	(900,377)	(44,848)	-	-	373,551	-	(661,057)
General and administrative expenses	(3,722,694)	(4,274,527)	(164,321)	(2,816,633)	(104,857)	(337,073)	6,637	(11,413,468)
Finance cost	(1,054,052)	(3,301)	-	-	-	-	-	(1,057,353)
Amortisation of intangible asset	(5,899)	(133,838)	-	(39,081)	-	-	-	(178,818)
Income tax	(86,000)	-	-	(76,577)	-	(8,277)	-	(170,854)
Profit for the year	10,875,734	22,001,532	1,225,770	9,267,599	501,326	28,201	625,504	(3,162,569)
31 March 2023(Unaudited)								
Segment assets	309,612,219	245,276,523	11,388,019	80,589,029	3,610,868	1,454,805	(134,565,444)	517,366,019
Segment liabilities	197,098,862	140,995,890	6,357,150	60,806,379	3,605,222	384,861	(21,174,929)	388,073,435

24 Operating segment (continued)

Primary reporting format - Geographic Information - Group (continued)

	Oman	UAE	Kuwait	Saudi	Bahrain	Subsidiaries	Adjustments and eliminations	Total
31 March 2022(Unaudited)	RO	RO	RO	RO	RO	RO	RO	RO
Gross premium written	27,952,831	32,444,402	1,700,329	-	-	-	-	62,097,562
Movement in unearned premiums	(10,691,683)	(11,341,470)	(253,058)	-	-	-	-	(22,286,211)
Gross premiums earned	17,261,148	21,102,932	1,447,271	-	-	-	-	39,811,351
Reinsurance premiums ceded	(1,235,332)	(7,161,640)	(160,515)	-	-	-	-	(8,557,487)
Movement in unearned premiums	37,703	2,431,923	87,226	-	-	-	-	2,556,852
Premium ceded to reinsurance earned	(1,197,629)	(4,729,717)	(73,289)	-	-	-	-	(6,000,635)
Net premium earned	16,063,519	16,373,215	1,373,982	-	-	-	-	33,810,716
Gross claims expense	(15,077,643)	(16,300,752)	(1,087,520)	-	-	-	-	(32,465,915)
Reinsurance share of gross claims expenses	1,943,367	4,250,751	74,586	-	-	-	-	6,268,704
Net claims expenses	(13,134,276)	(12,050,001)	(1,012,934)	-	-	-	-	(26,197,211)
Income from policy fees	422,713	31,795	9,027	-	-	-	-	463,535
Commission income	50,071	1,128,115	27,351	-	-	-	-	1,205,537
Commission expense	(1,471,668)	(2,577,952)	(236,009)	-	-	-	-	(4,285,629)
Net underwriting income	1,930,359	2,905,172	161,417	-	-	-	-	4,996,948
Investment income - net of expected credit	909,455	279,959	(71,353)	-	-	-	(49,854)	1,068,207
Other operating (expenses) / income	(1,571)	36,091	257	-	-	-	(6,321)	28,456
Third party administration fees	(47,539)	(614,070)	(60,698)	-	-	373,700	-	(348,607)
General and administrative expenses	(2,063,764)	(741,646)	(172,183)	-	-	(323,146)	6,321	(3,294,418)
Finance cost	(34,811)	-	-	-	-	-	-	(34,811)
Amortisation of intangible asset	(5,899)	-	-	-	-	-	-	(5,899)
Income tax	(351,189)	-	-	-	-	(700)	-	(351,889)
Profit for the year	335,041	1,865,506	(142,560)	-	-	49,854	(49,854)	2,057,987
31 December 2022(Audited)								
Segment assets	293,469,962	222,976,177	11,184,853	71,988,592	3,663,052	1,401,451	(126,221,627)	478,462,460
Segment liabilities	179,087,583	113,438,735	6,017,920	51,640,747	3,233,983	361,314	(1,800,030)	351,980,252

24 Operating segment (continued)

Primary reporting format - Geographic Information - Parent

31 March 2023(Unaudited)

	Oman RO	UAE RO	Kuwait RO	Total RO
Gross premium written	26,328,195	42,864,976	1,438,991	70,632,162
Movement in unearned premiums	(9,274,166)	(16,058,959)	(37,151)	(25,370,276)
Gross premiums earned	17,054,029	26,806,017	1,401,840	45,261,886
Reinsurance premiums ceded	(1,522,028)	(11,102,304)	(350,021)	(12,974,353)
Movement in unearned premiums	439,272	4,197,576	202,296	4,839,144
Premium ceded to reinsurance earned	(1,082,756)	(6,904,728)	(147,725)	(8,135,209)
Net premium earned	15,971,273	19,901,289	1,254,115	37,126,677
Gross claims expense	(14,537,188)	(21,915,249)	(1,137,724)	(37,590,161)
Reinsurance share of gross claims expenses	327,892	5,491,214	74,058	5,893,164
Net claims expenses	(14,209,296)	(16,424,035)	(1,063,666)	(31,696,997)
Income from policy fees	446,961	9,342	18,212	474,515
Commission income	82,954	1,533,047	45,746	1,661,747
Commission expense	(1,823,240)	(3,591,524)	(200,932)	(5,615,696)
Net underwriting income	468,652	1,428,119	53,475	1,950,246
Investment income - net of expected credit losses	282,384	352,766	16,341	651,491
Other operating income / (expenses)	(3,868)	5,939	434	2,505
Third party administration fees	(89,383)	(900,377)	(44,848)	(1,034,608)
General and administrative expenses	(2,091,275)	(910,964)	(164,321)	(3,166,560)
Finance cost	(1,034,021)	-	-	(1,034,021)
Amortisation of intangible asset	(5,899)	-	-	(5,899)
Income tax	-	-	-	-
Profit for the year	(2,473,410)	(24,517)	(138,919)	(2,636,846)
31 March 2023(Unaudited)				
Segment assets	252,867,703	110,179,076	11,388,019	374,434,798
Segment liabilities	163,955,048	90,940,538	6,357,150	261,252,736

24 Operating segment (continued)

Primary reporting format - Geographic Information - Parent (continued)

	Oman	UAE	Kuwait	Total
	RO	RO	RO	RO
31 March 2022(Unaudited)				
Gross premium written	27,952,831	32,444,402	1,700,329	62,097,562
Movement in unearned premiums	(10,691,683)	(11,341,470)	(253,058)	(22,286,211)
Gross premiums earned	17,261,148	21,102,932	1,447,271	39,811,351
Reinsurance premiums ceded	(1,235,332)	(7,161,640)	(160,515)	(8,557,487)
Movement in unearned premiums	37,703	2,431,923	87,226	2,556,852
Premium ceded to reinsurance earned	(1,197,629)	(4,729,717)	(73,289)	(6,000,635)
Net premium earned	16,063,519	16,373,215	1,373,982	33,810,716
Gross claims expense	(15,077,643)	(16,300,752)	(1,087,520)	(32,465,915)
Reinsurance share of gross claims expenses	1,943,367	4,250,751	74,586	6,268,704
Net claims expenses	(13,134,276)	(12,050,001)	(1,012,934)	(26,197,211)
Income from policy fees	422,713	31,795	9,027	463,535
Commission income	50,071	1,128,115	27,351	1,205,537
Commission expense	(1,471,668)	(2,577,952)	(236,009)	(4,285,629)
Net underwriting income	1,930,359	2,905,172	161,417	4,996,948
Investment income - net of expected credit losses	909,455	279,959	(71,353)	1,118,061
Other operating income	(1,571)	36,091	257	34,777
Third party administration fees	(47,539)	(614,070)	(60,698)	(722,307)
General and administrative expenses	(2,063,764)	(741,646)	(172,183)	(2,977,593)
Finance cost	(34,811)	-	-	(34,811)
Amortisation of intangible asset	(5,899)	-	-	(5,899)
Income tax	(351,189)	-	-	(351,189)
Profit for the year	335,041	1,865,506	(142,560)	2,057,987
31 December 2022(Audited)				
Segment assets	233,699,853	85,939,620	11,184,853	330,824,326
Segment liabilities	147,136,286	65,681,388	6,017,920	218,835,594

25 Risk management

The Group's activities expose it to a variety of risks: capital management risk, credit risk, reinsurance risk, liquidity risk, financial risks, market risk (includes currency risk interest rate risk and equity price risk), and insurance risks (includes frequency and severity of claims, sources of uncertainty in the estimation of future benefit payments and premium receipts, process used to decide on assumptions and change in assumptions). The interim condensed financial statements do not include all information and disclosures required relating to risk management and should be read in conjunction with the annual financial statements as at 31 December 2022. There have been no material changes in the risk management policies since year ended 31 December 2022.

26 Fair values

Fair value is the amount for which an asset could be exchanged or a liability settled between knowledgeable, willing parties in an arm's length transaction.

The fair values of the Group's financial assets and liabilities are not materially different from their carrying values as of the reporting date.

Fair value measurements recognised in the consolidated statement of financial position

The following table provides an analysis of financial instruments that are measured subsequent to initial recognition at fair value, the Group grouped into Levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Financial instruments recorded at fair value

	Level 1	Level 2	Level 3	Total
31 March 2023 (Unaudited)				
Investments carried at FVTPL and FVOCI	86,993,575	152,811	-	87,146,386
	Level 1	Level 2	Level 3	Total
31 December 2022 (Audited)				
Investments carried at FVTPL and FVOCI	86,993,575	152,811	-	87,146,386

There were no transfers between any levels mentioned above.